

# Sales Rep Getting Started with Occulus

## Support@OcculusSales.com

Logging into your Occulus Account





### Account Dashboard



Changing your Password



### **OPPORTUNITIES List** (Sales Rep)



### **OPPORTUNITIES List** (Sales Rep)



Lists all ACTIVE Opportunities with Close Dates between April 27 and May 31. E | D o r a d o POWERED BY Can change the Close Date Range with the drop-down calendars **OPPORTUNITIES** MESSAGES ACCOUNT DETAILS LOGOUT DASHBOARD Can select ACTIVE Opportunities **OPPORTUNITIES** Close date between 7 04/27/2011 and 7 05/31/2011 or CLOSED Opportunities Show opportunities with status Active Winning CF Close Last Updated Company Name Opportunity Name Type of Sale Close Date DoQ Amount Click >> to refresh page 31-May-11 VIEW NOTES 74% VIEW NOTES Can create a NOTE for each Opportunity 79% R/c651.000 TOTAL EXPORT TO EXCE PRINT SUMMA DoQ = Degree of Jualification >>NEW OPPORTUNITY CF = Confidence Fig 6: **OPPORTUNITIES** – con't To analyze a new Opportunity, click NEW OPPORTUNITY To review/update an ACTIVE Opportunity click on the Opportunity Name NOTE: An ACTIVE Opportunity is one that you are currently pursuing. A CLOSED Opportunity is one that you are no longer pursuing. Click Opportunity = Firefly

Sales Rep





#### Opportunity = Firefly

Click UPDATE QUESTIONS to update your question answers.

Click ANALYSIS to review the analysis.

Click PRINT to print a copy of the Analysis

Click EXPORT TO PDF to create a PDF of the Analysis.

Click CLOSE OPPORTUNITY to close Firefly.

Note: Opportunities are NOT deleted they are closed.

### **Click CLOSE OPPORTUNITY**



DASHBOARD	OPPORTUNITIES	MESSAGES ACCOUNT DETAILS	LOGOUT
Opportunity Name	Firefly		
Reason for Closing	Closed - Won		
Actual Close Date	5/13/2011		
Winning Vendor	276000		
Comments	no comment		
	CLOSE OPPORTUNITY		
Fig 8:	CLOS	ING an ACTIVE Opportunity	
Fig 8: Nc	CLOS	ING an ACTIVE Opportunity Opportunities are NOT deleted they are closed.	

Closing Opportunity = Firefly

- Select the Reason for Closing from drop-down box; options are; WON
  - LOST CANCELLED No Bid
- 2. Enter the Actual Close Date
- 3. Enter the Final Order Amount
- 4. Enter the Winning Vendor
- 5. Add any comments that are appropriate

This information will be displayed in the Opportunities page when CLOSED Opportunities are selected.



#### E l D o r a d o POWERED BY OPPORTUNITIES MESSAGES ACCOUNT DETAILS LOGOUT DASHBOARD 3/01/2011 and 04/27/2011 **CLOSED OPPORTUNITIES** Show opportunities with status Closed - ALL **-** >> Company Name Opportunity Name Status Type of Sale Winning Vendor Actual Close Date Amount Comment R/c276,000 R/c350,000 TOTAL R/c626,000 EXPORT TO EXCEL PRINT SUMMARY >>NEW OPPORTUNITY DoQ = Degree of Qualification 🥝 CF = Confidence Factor

Fig 9:

Reviewing a CLOSED Opportunity

Click Opportunity = Firefly

From the OPPORTUNITIES Page select the Close Date Range and CLOSED Opportunities.

You can select:

CLOSED – ALL CLOSED - WON CLOSED – LOST CLOSED – CANCELLED CLOSED – No Bid CLOSED – Other Archived Reviewing CLOSED Opportunity = Firefly (Sales Rep)





Analyzing a NEW Opportunity (Sales Rep)



### Click NEW OPPORTUNITY

3 11 -

### Analyzing a New Opportunity



### Answering the Questions





#### Figure 13: Answering the Questions

There are 2 types of Occulus questions:

- Absolute Questions (Yes / No / Uncertain) Answer these questions based on the factual information you have. DO NOT GUESS If you haven't asked the question, answer 'Uncertain'
- Relative Questions (High / Medium / Low / Uncertain Answer these questions based on your judgement, make an 'educated guess' if necessary If you haven't asked the question, answer 'Uncertain'

The Occulus analysis of the opportunity is based on the specific information you provide.

You will be asked a number of multiple choice questions about the opportunity, the prospect and who you're competing against.

Select the answer that is most appropriate.

If you are unsure as to what the question is asking, click the '?' next to the question for a detailed explanation.

The questions are divided into 7 categories, each dealing with an important dimension of the sale.

Occulus does not provide partial analysis and you must answer all the questions in all categories. (The typical Occulus user takes about 10 to 15 minutes to answer all the questions.)

When a category is complete a checkmark will appear next to the category.

When you have answered all the questions, click NEXT at the bottom of the of the page to move to the next question category.

The analysis can not be run until all questions are answered.

Answering the Questions



Upon completing all the questions (notice the checkmarks Next to each category) you may view the results by clicking VIEW RESULTS.

You will be asked to confirm that you wish to SAVE the information you have entered, click YES.

Figure 14: Completing the questions

Note:

A number of questions are 'linked' to other questions in Occulus.
Depending on how you answered a question, Occulus may automatically insert a 'N/A' (Not Applicable) answer in a different question. You can not override an Occulus inserted N/A answer.
If you change an answer that caused an automatic 'N/A' Occulus will remove the N/A. You are now required to answer that question.

The checkmark will be removed from the category where the N/A was removed.

### **Reviewing the Analysis**





Figure 15: Reviewing the Analysis

The analysis is divided into 5 parts;

- 1. Summary:
  - A high level view of the Opportunity
- 2. SWOT Analysis: Details of the SWOT analysis by category
- 3. Missing Information: Information about the opportunity that is missing or incomplete
- 4. Action Items:
  - A list of Actions Items to move the opportunity forward
- 5. Velocity Chart:

Tracks your progress with the opportunity as you move it through the sales cycle. Note: the Velocity Chart is updated when you exit the Opportunity File

For details on how to interpret the charts and data, refer to the Occulus User Guide.

You can print or export the complete analysis from your dashboard

Updating an Opportunity with new Information





### Messaging





Occulus has a built-in messaging system that allows you to exchange messages to your manager

Click MESSAGES: The Message page will appear.

In Figure 17, as this person is a Sales Rep (with no Direct Report), the only person he/she can send a message to is his/her manager.

Click, SEND MESSAGE

Create the Message

Note that you can also send a copy of the message to the person's email, by checking this box.



Analyze the sale; Close the deal